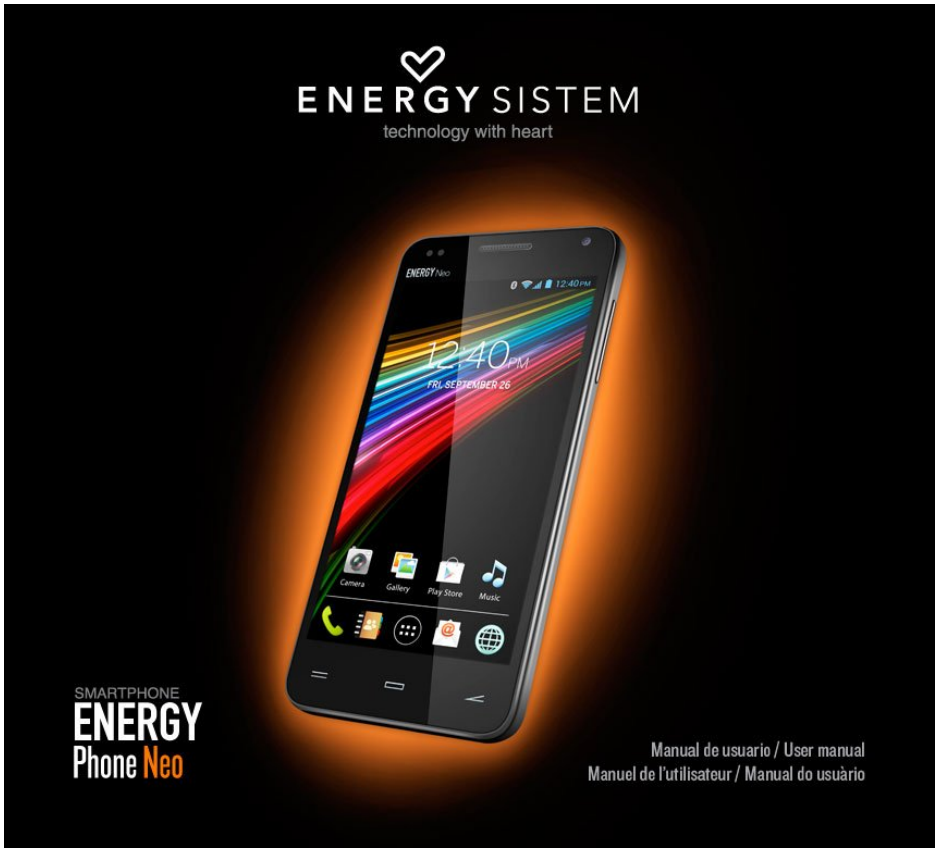

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Introduction

- Energy Sistem™ thanks you for buying your new Energy Phone Neo. We hope you enjoy it.
- This device belongs to the Energy Smartphone family: a new generation of communication devices based on Android™ operating system, with which you can access the Internet and communicate anytime, anywhere, check your e-mails and play any multimedia content (HD video up to 1080p, music, photos, eBooks, etc.). In addition, there are thousands of applications and games available so you can get the most out of your device. The device has a 4.5" (540x960 pixels) capacitive multi-touch display, Dual Core ARM Cortex A7 1.3GHz processor, Bluetooth 4.0, WiFi, GPS, 3G connectivity and rear and front cameras.
- We recommend you to read this manual to enjoy your device in a safe way and with maximum performance.

Care and maintenance

- Do not expose your Energy Smartphone to impacts, dust, direct sunlight, humidity or high temperatures.
- Do not use abrasive or corrosive cleaners.
- Keep the device clean and dust free using a soft, dry cloth.
- Charge the battery when the display shows the low battery icon. Only charge with the adapter included in your smartphone.
- Do not disassemble the device. Any repairs must be carried out by Energy Sistem Soyntec S.A. qualified personnel only.

Key Features

- Smartphone designed for ANDROID™ 4.2.
- 4.5″ IPS capacitive display (qHD - 960x540 pixels).
- Dual Core ARM Cortex A7 1.3GHz processor and Mali-400 GPU.
- 3G data connection to surf the web 24 hours a day.
- Wi-Fi connection (802.11 b/g/n): the fastest Internet connection through a Wi-Fi access point.
- GPS function: the most precise and reliable satellite navigation.
- Wireless Bluetooth 4.0 connection for headphones, speakers and other Bluetooth devices.
- Dual SIM-card Slot.
- 1GB RAM.
- 4GB GB internal memory that can store up to 16 hours of video and 2.000 songs.
- Expandable memory up to 64GB via microSD-HC/XC cards.
- Built-in front camera (VGA 640x480).
- Built-in rear camera with auto-focus, LED flash and BSI (5.0 Mpx).
- USB-OTG function to easily access the smartphone memory from the computer (cable included).
- Built-in speaker.
- Built-in omnidirectional microphone.
- Motion sensor (accelerometer).
- Display with auto brightness.
- Proximity sensor.
- Built-in magnetic sensor.
- Installed applications: Internet browser, e-mail client, applications for playing music / videos / photos, FM radio, alarm and calculator.
- Allows you to install thousands of applications and games available for ANDROID™ operating system.
- Operating frequencies: GSM 850/900/1800/1900 MHz + WCDMA 850/2100 MHz.
- Battery capacity: 1.400mAh.
- SAR rating: 0.436 (W/Kg) at the ear and 0.444 (W/Kg) at the body (10mm distance).

Product Content

- Energy Smartphone Neo.
- Quick guide.
- USB cable
- AC/DC (Europlug) 100-240V AC 50-60Hz power adapter.
- Earphones with built-in microphone.
- Screen protector.

General Overview

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1. Proximity and luminosity sensors.
2. Headphones output.
3. Front speaker.
4. USB port.
5. Front camera.
6. Rear camera.
7. Volume button.
8. Rear speaker.
9. Menu, Home, Back touch buttons.
10. Microphone.
11. Power button.

(https://camo.githubusercontent.com/52432dc252e3f0dfbbad873c6dc92a4d66l9d079/687474703a2f2f73746l7469632e656e

12. MicroSD HC/XC card slot.
13. SIM 1 card slot.
14. SIM 2 card slot.
15. Battery.
16. Serial and IMEI number.

Battery Management/First use

Your Energy Smartphone has a rechargeable lithium ion battery that you must insert into the device. Open the battery cover. Insert the battery and SIM cards. Place the battery cover onto the back of the phone. Initially the battery is charged at the factory, but it is highly recommended that you perform a full charge before the first use. Recharge the battery by connecting the device to the outlet only using the AC/DC 5V included with the product. The charging time ranges from 2-4 hours, depending on whether the device is off or running. In order to keep the battery in good condition, we recommend that you turn it off while charging and not leave it charging more than 8 hours.

You have several ways to improve the performance and optimize the battery use of your Energy Smartphone:

Set your Smartphone to automatically turn off the display after a few seconds of inactivity in Settings > Display > Sleep after.

Select an ideal display brightness in Settings > Display > Brightness.

Turn on the Wi-Fi connnection whenever you can since it needs less battery than 3G connection and you will save in your data connection.

Switching On and Off

Before turning on your Energy Smartphone, make sure that the SIM cards are inserted in their slots. After that, press the power button (II) located on the upper left of your device for a few seconds. When the operating system has loaded, unlock the device to start using it. Enter the PIN number of your SIM cards and then drag the padlock outside the circle using your finger.

In order to turn off the device, hold the power button (II) until you see the power off menu, then select OK.

Briefly pressing the power button (II) locks/unlocks the device, turning the screen on/off and activating the power saving mode.

Main Gestures

Main gestures

- Tap

Touch the screen briefly

(https://camo.githubusercontent.com/8a1a605385ab4126116678757bd133fca34ea6c9/687474703a2f2f73746174469632e656e65

- Double tap

Touch the screen twice quickly

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- Drag

Move your finger over the screen without losing contact

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- Slide

Slide your finger quickly over the screen

(https://camo.githubusercontent.com/19a82089a6bd24bb4557d05e1b706dc668d6865b/687474703a2f2f73746l7469632e656

- Press

Touch the screen for an extended period of time

(https://camo.githubusercontent.com/a773834656455845bf8b52066e8397a3957324ba/687474703a2f2f73746l7469632e656

- Zoom

Zoom in and out the screen image

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Main Screen

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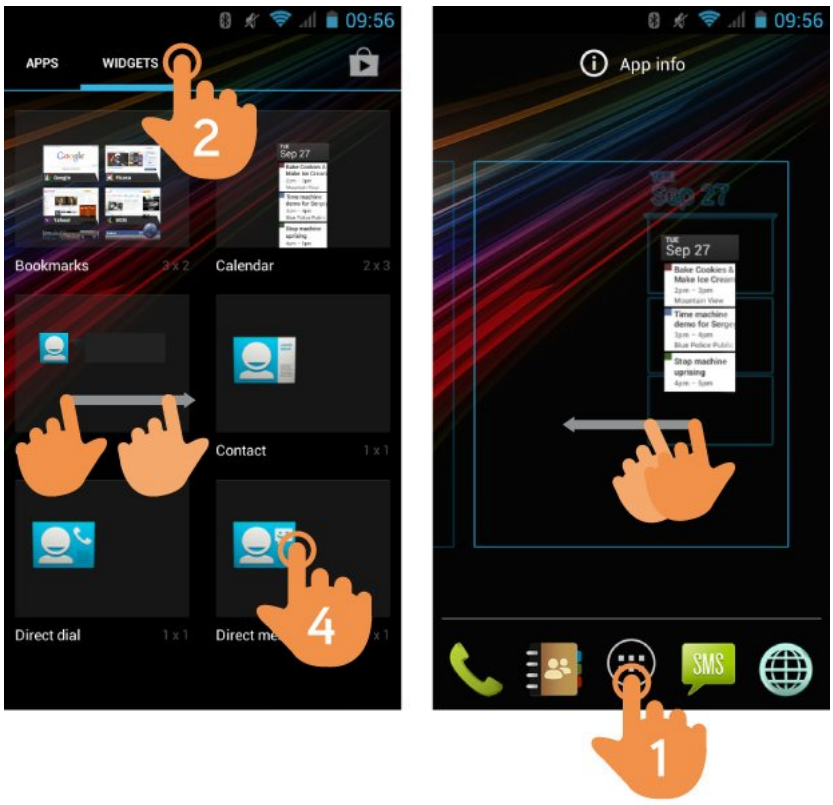
1. Status Bar: displays information about the signal status, battery and clock. If you slide your finger down from this area, you will access a new basic settings menu version that manages the notifications and the settings menu.
2. Search: direct access to Google's™ search engine.
3. Voice Search: Access to Google's™ voice search and much more.
4. Music: music player.
5. Play Store™: download the best and most popular apps for your Android™ system.
6. Gallery: image gallery.
7. Camera: access to the built-in camera.
8. Internet: web browser.
9. Email: e-mail client.
10. Access to the application and widget menu.
11. Contacts: contact management.
12. Call.

Widgets



(https://camo.githubusercontent.com/77cf7f26b295c678704a1c0934ecd58aeb6fdc81/687474703a2f2f73746174469632e656e65

In order to add a Widget to one of your desktops, tap "applications and widgets" (1), then select "WIDGETS" at the top of the screen (2). You can slide your finger to the left or right to see all your installed Widgets. Select the one you want to add to your desktop by pressing (4) on the widget and then releasing it on the desktop (5).

A Widget can be relocated or removed easily. To relocate a widget, tap and hold it for a few seconds. Once the widget is highlighted, you can move it to another position within the desktop.

To remove the widget, tap and hold it for a few seconds and the X icon will appear on the top side of the screen, drag the widget to the X icon and release it.

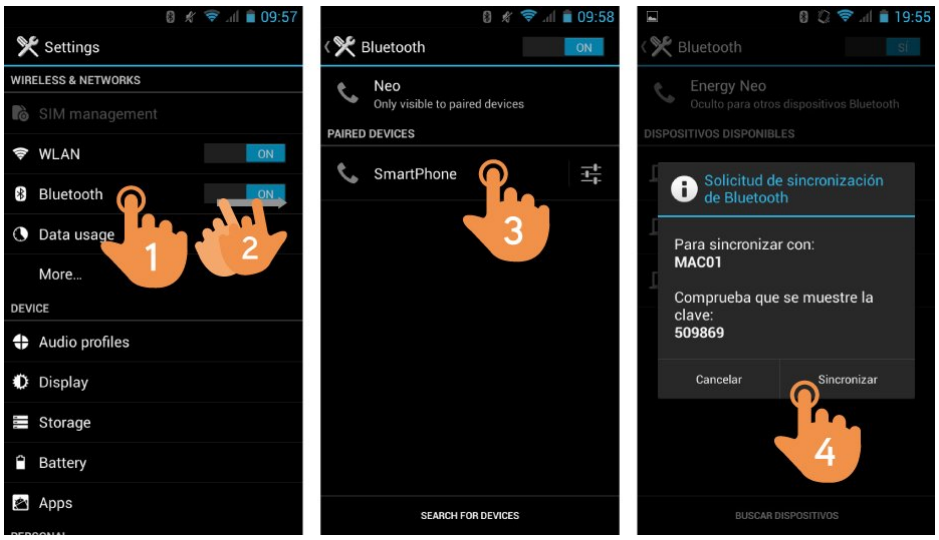
To add, move or delete applications, you only have to choose the application from the "application and widget" menu (1) and take the same steps.

SIM Card Setup

Your Energy Phone allows you to use two SIM cards. In Settings > SIM Management, you can manage your SIM cards.

Bluetooth Setup

Your Energy Phone has Bluetooth 4.0. To connect your device to any bluetooth device like headphones, PC, speakers, etc. go to Settings > Bluetooth and turn the switch to the ON position. Once the search has finished, select the device to start
the connection.

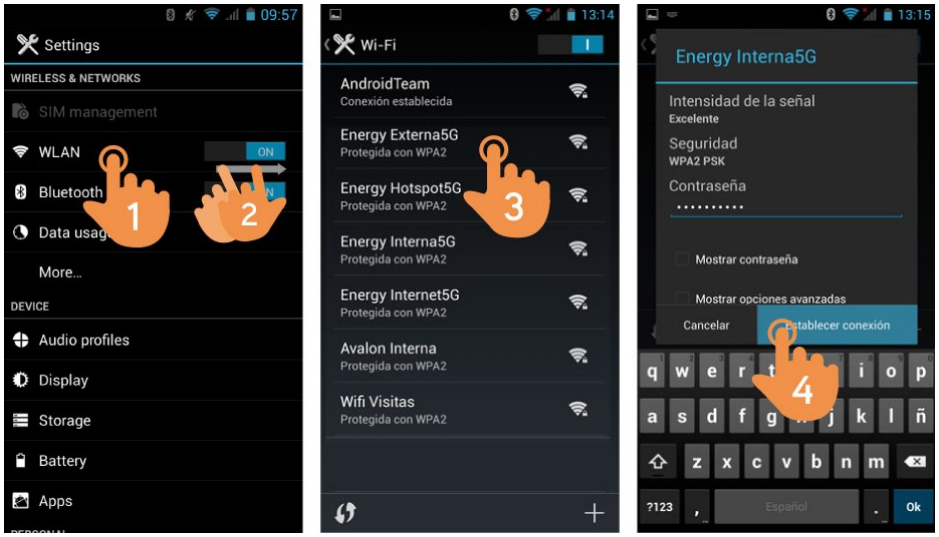


(https://camo.githubusercontent.com/3b17a0b7366l6cf1a6536ec6lb08e5c5ab6ea3ea/687474703a2f2f73746l7469632e656e65

1. Bluetooth.
2. Enable the Bluetooth option.
3. Select the device you want to connect to.
4. Accept the synchronization request.

Wi-Fi Setup

Tap on Settings in the MAIN SCREEN.



(https://camo.githubusercontent.com/bf6075772bf822f888cadc4db9cd4ea257037ab3/687474703a2f2f73746l7469632e656e6

1. Wi-Fi.
2. Enable the Wi-Fi option.
3. Select your Wi-Fi network.
4. Connect.

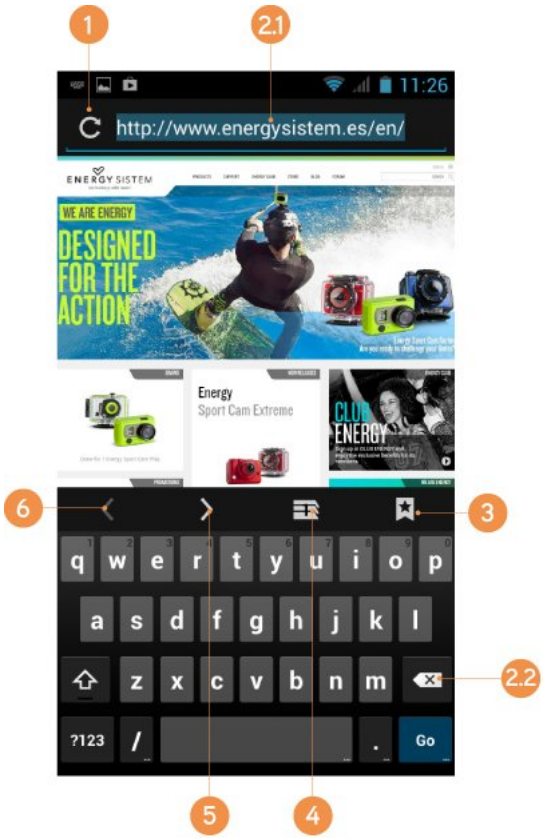
Note: Your Energy Phone is compatible with the following security and encryption standards: WEP, WPA, WPA2, TKIP and AES. Once you have completed the authentication process successfully, your Energy Phone will save the Wi-Fi access

data and you will be able to access the Internet. The device will remember the network and will automatically connect when it is available.

Internet Browser

Your new Energy Phone has a powerful Web browser among the list of applications installed by default, with which you will be able to surf the Internet quickly and easily. Once the device is connected to a Wi-Fi or 3G network, press the browser icon located on the desktop or in the application menu to start the program. The system will load

and display the home page set by default.



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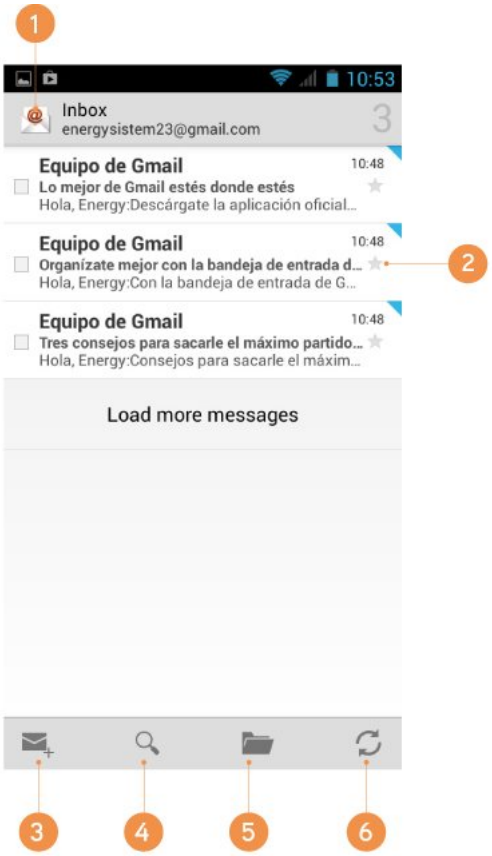
1. Refresh.
2. WEB address. 2.1 type. 2.2 tap on "Enter" key.
3. Bookmarks.
4. Tab management.
5. Forward.
6. Back.

E-Mail Client

Note: In order to know your account settings, ask your e-mail provider.



(https://camo.githubusercontent.com/6075l3b033d8e00f0d4a579927988l9fl5b2c85b/687474703a2f2f73746l7469632e656e

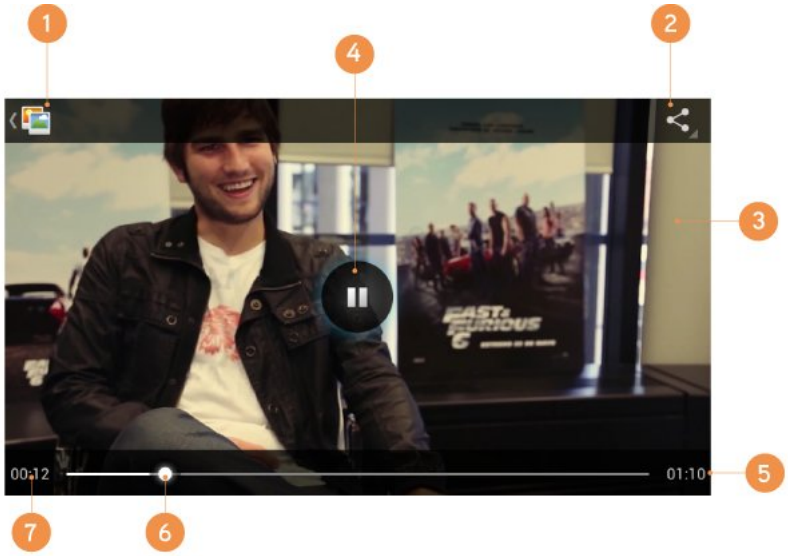
1. Selected folder.
2. E-mails.
3. New e-mail.
4. Search.
5. Folders.
6. Refresh.

Music Player

(https://camo.githubusercontent.com/c44892dc0fa08l2d83b6ba87b04b9l405ab29723/687474703a2f2f73746l7469632e656

1. Playlist.
2. Display.
3. Length.
4. Progress bar.
5. Random playback.
6. Next song.
7. Play / pause.
8. Previous song.
9. Repeat.
10. Elapsed time.

Video Player



(https://camo.githubusercontent.com/0650d46eb8f84272c9a16b38b7e89cc6201b548c/687474703a2f2f73746174696632e656e

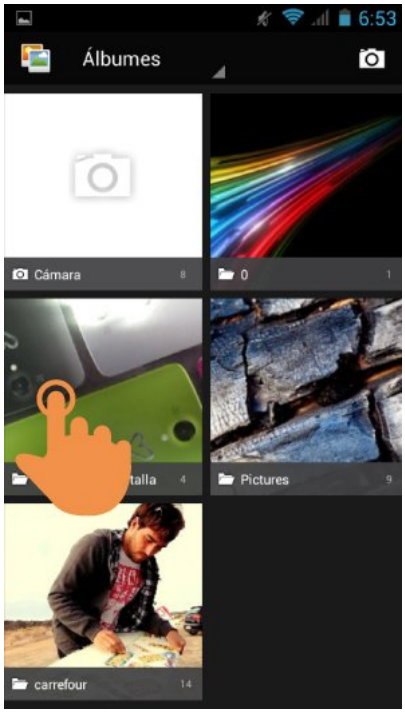
1. Back to video list.
2. Share.
3. Now playing.
4. Play / Pause.
5. Length.
6. Progress bar.
7. Elapsed time.

Camera

(https://camo.githubusercontent.com/246650359f7ef2dfbf5f3573b23ee3aec0320970/687474703a2f2f73746l7469632e656e

1. Panoramic mode.
2. Fash settings.
3. Switch camera.
4. White balance.
5. Shutter.
6. Video mode.
7. Picture mode.
8. Settings.
9. Zoom +.
10. Zoom -.
11. Exposure.

Gallery: Images and Videos



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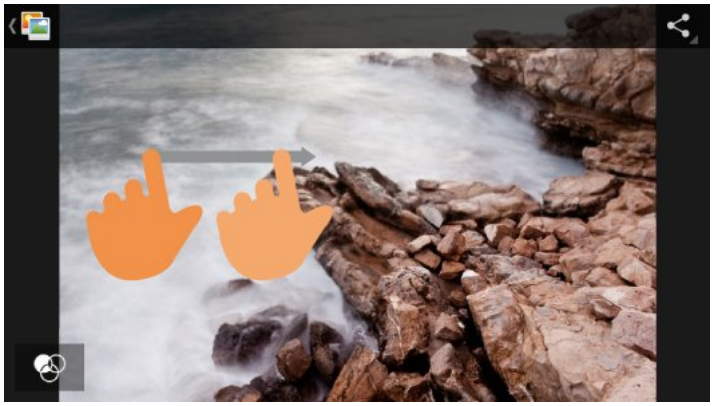
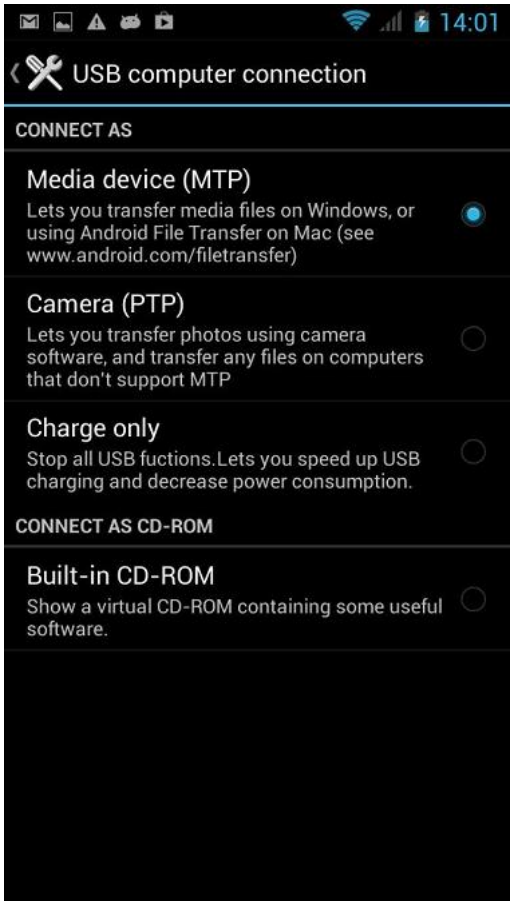

(https://camo.githubusercontent.com/6d762cb849elb478dal65779dd30cba3b6b6d9c0/687474703a2f2f73746l7469632e656

To view the previous / next image or album, slide your finger to the left / right.
To return to the main desktop, press the Back or Home button.

MicroSD-HC/XC & USB

Your Energy Phone has a slot for MicroSD card memories to expand your device's memory. Turn off your device before inserting / extracting the card to avoid accidental data loss.

Your Energy Phone has also a USB port so you can transfer files from/to your PC. You only need to connect the cable included with the product to establish the connection and manage the transfer of your music, videos and photos.


14:01
USB computer connection
CONNECT AS
Media device (MTP)
Lets you transfer media files on Windows, or using Android File Transfer on Mac (see www.android.com/filetransfer)
Camera (PTP)
Lets you transfer photos using camera software, and transfer any files on computers that don't support MTP
Charge only
Stop all USB fuctions.Lets you speed up USB charging and decrease power consumption.
CONNECT AS CD-ROM
Built-in CD-ROM
Show a virtual CD-ROM containing some useful software.
(https://camo.githubusercontent.com/23b3eba9c353ce8d8d177753246d9f6a8759f8f7/687474703a2f2f73746f7469632e656e6

Updating

Your Energy Phone has an operating system based on Android™ which you can reinstall or update if necessary. Updates will be made via OTA (Over-The-Air) by default, so your Energy Phone will automatically connect to our servers, download the file and install the new software as soon as it is released.

You can also update your Energy Phone using your PC. The process is simple but has to be done carefully and only when it is really necessary. If you notice that the device crashes, restarts unexpectedly or you have problems accessing the content of the internal storage memory, you should reinstall or update the operating system to a newer compatible version if available.

Follow these steps to install:

1. Make sure that the battery of your Energy Phone is fully charged. Otherwise, plug your Energy Phone to the external power using the provided AC/DC power adapter and wait until the battery is fully charged.
2. Access the www.energysistem.com (http://www.energysistem.com) website from your computer.
3. Enter the "Support" section and choose the type of product "Smartphone".
4. Choose your Energy Phone model from the dropdown list that appears and then download the latest Android™ operating system version available.
   Important:
   Make sure that the operating system version you are downloading is specific for your model and serial number, otherwise you could damage the device.
5. Unzip the file on your computer.

6. Open the text file included with the download and follow the instructions to install the new operating system on your Energy Phone.

Troubleshooting

1. Why can't I play some MP3 files?
   The MP3 file must follow the "layer 3" standard for MPEG1, MPEG2 and MPEG 2.5 formats. Otherwise, it must be converted using a specific software.

2. My Energy Phone does not turn on, what can I do?
   Make sure that the battery is charged enough to power the device. If after leaving the device charging for at least 30 minutes the problem continues, there may be a problem with the installed operating system. Please, refer to the "Updating" section of this manual.

3. Why can't I play some WMA files?
   Make sure you are not trying to play WMA file with DRM.

4. Why can't I see my video, image or text files when using the music player?
   Generally, applications only display the files supported by the program. Therefore, while you browse the folders using a specific application, you can only see the files associated to that program (songs in the music player, videos in the movie player, etc). In order to see all the files stored in the internal memory, start the FileXplorer application from the application menu.

5. Which video formats are compatible with my Energy Phone?
   Your Energy Phone can play multiple video formats wihtout recoding.

6. Why can't I display my .jpg images?
   Many digital cameras and image editing software add hidden data to .jpg files. This can prevent your Energy Phone from loading the images. Try to delete them and save the image with another name.

7. Sometimes the screen turns black and the device does not respond.
   It is always better to reboot the device through one of the options available within the system, but if that is not possible, remove the battery, put it back again and press the power button.

8. The built-in memory of the Energy Phone Neo has 4GB, but the available memory is lower. Why?
   The Android™ operating system and the preinstalled applications need approximately 1.5GB to work. Therefore, the available memory for additional data is less than 4GB.

9. I updated the firmware but I no longer have any multimedia files nor wallpapers. How can I retrieve the contents that came preinstalled?
   Before any system update, we recommend making a backup of everything you want to keep. In www.energysistem.com (http://www.energysistem.com), you will find not only all the content that came preinstalled in your Energy Phone, but many more multimedia files and additional wallpapers.

10. What must I do to install an application?
    First, make sure that the file has the Android™ application extension (.APK). Android™ will ask you to activate the application installation from "Unknown sources", this option is disabled for safety. To authorize the installation of applications, you only have to follow the instructions on the screen the first time you try to install an application: Settings / Security / Unknown sources (activate).

11. How long does the battery last?
    It depends largely on the use, such as the screen brightness, use of headphones or speaker, if the Wi-Fi

connection is enabled or disabled and the use of GSM and 3G networks. The Energy Phone Neo battery lasts up to 120 hours on standby and 8 hours talking.

Warranty

Energy Sistem Soyntec SA is liable for any lack of conformity which exists at the time the goods were purchased during a period of 36 months. Batteries are excluded from the 36-month warranty, having a warranty period of 12 months.

This warranty covers any defects in workmanship or materials. This warranty does not cover any failure of the product due to accidents, misuse or alteration made by an unauthorized person.

The special 36-months warranty is valid for the European Union. For other countries, please refer to your specific legislation or your local distributor.

Warranty Procedure

Visit the Support section at http://support.energysistem.com (http://support.energysistem.com) and select your product to view the FAQ (Frequently Asked Questions), user manuals, drivers and updates available, as the possibility to submit a query to the Technical Service or consult the warranty.
1. You can check the availability of the user manual in your language at http://www.energysistem.com/en/guide/39530 (http://www.energysistem.com/en/guide/39530)
2. Alternatively, you may prefer to contact the distributor from which you purchased the product, presenting the purchase receipt or invoice.

Specifications are subject to change without notice.

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Declaration of Conformity

Manufacturer Name: Energy Sistem Soyntec S.A.

Address: Pol. Ind. Finestrat C/. Calpe, 1 - 03509 Finestrat Alicante (Spain).

Tel: 902 388 388 // **Fax:** 902 119 034 // **NIF:** A53107488

We declare under our own exclusive responsibility that the product:

Energy Sistem™ Energy Phone Neo

Manufacturing Country: China

Is in compliance with the essential norms and standards of the Directive 1999/5/EC of the European Parliament

and of the Council of March 09th 1999.

Note: The present device could contain connections to other sites or websites operated by third parties not related to Energy Sistem Soyntec S.A. These connections are provided for your information or convenience; Energy Sistem Soyntec S.A is not responsible for their availability, content, update, adequacy or accuracy.

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